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Service And Operations Management Pearson Higher Ed
 Corruption, crime, economic inequality, religious fundamentalism, financial crises, environmental degradation, population ageing, gender inequality, large-scale migration... This book tackles many of the most pressing problems facing societies today. The authors demonstrate that similar social mechanisms lie behind many of these seemingly disparate problems. Indeed, many societal problems can be traced back to behaviours that are perfectly rational and often well-intended from an individual perspective. Yet, taken together these behaviours can – paradoxically – give rise to unintended and undesirable outcomes at the society level. In addition to addressing the causes of societal problems, the book explains why some problems rank higher on the public agenda than others. Moreover, it is shown how government intervention may sometimes provide a cure, yet other times exacerbate existing problems or create new problems of its own. This book includes an extensive amount of data on trends and geographic variation in the prevalence of different problems, as well as telling examples – both recent and historical – from a variety of countries to support its key arguments. Employing a bold multidisciplinary approach, the authors draw on insights from across the social sciences, including sociology, economics, anthropology, criminology, and psychology. Throughout the book, students are introduced to analytical concepts such as free-riding, herding behaviour, principal-agent relations and moral hazard. These concepts are essential tools for better understanding the roots of many societal problems that regularly make headlines in the news. This improved understanding will, in turn, be critical for ultimately finding solutions to these problems.

Organizational Behaviour Elsevier Health Sciences

What distinguishes history as a discipline from other fields of study? That's the animating question of Sarah Maza's *Thinking About History*, a general introduction to the field of history that revels in its eclecticism and highlights the inherent tensions and controversies that shape it. Designed for the classroom, *Thinking About History* is organized around big questions: Whose history do we write, and how does that affect what stories get told and how they are told? How did we come to view the nation as the inevitable context for history, and what happens when we move outside those boundaries? What is the relation among popular, academic, and public history, and how should we evaluate sources? What is the difference between description and interpretation, and how do we balance them? Maza provides choice examples in place of definitive answers, and the result is a book that will spark classroom discussion and offer students a view of history as a vibrant, ever-changing field of inquiry that is thoroughly relevant to our daily lives.

The New Public Health University of Chicago Press

Essential Surgery is a comprehensive and highly illustrated textbook for clinical students as well as a practical manual for junior doctors and those preparing for postgraduate qualifications in surgery. The unique feature of the book is its problem-orientated nature as distinct to the traditional disease-based structure. Explains the pathophysiological basis of surgical diseases and of their management to help bridge the gap between the basic medical sciences and clinical problems. Adopts a problem-solving rather than a disease-orientated approach to diagnosis and treatment, reflecting current teaching trends which emphasise the full understanding of how a diagnosis is made and why a particular treatment is used. Includes information about epidemiology, disease prevention and the provision of health care, and tries to relate the community aspects of surgical problems to aetiology, disease prevention and primary care. Contains outlines of common surgical operations, to enable students and junior doctors to explain operations to patients and to allow them to participate intelligently in the operating department, as well as giving them an understanding of how to prevent complications. Includes a major section on accident surgery related to the general surgeon. Now

with full text online on Student Consult. Comprehensively updated in line with the evolution and refinement of surgery over the past few years, by an expanded author team and an advisory group of surgical and radiological experts. All line drawings re-presented for greater impact and clarity. All radiological images reviewed and updated. Includes a new chapter on screening. Incorporates all the latest consensus guidelines for managing common disorders.

Pioneers of Psychology SAGE

This major new text on the theory and practice of public management moves away from descriptive accounts of its evolution to provide a systematic treatment of the key paradigms of public management today. It examines their competing outlooks, values, tools and assumptions and – using a wide range of examples from different areas of management around the world – their implications for practice. The text sets out three contrasting 'logics' for management – performance, professionalism and politics – and shows how public managers act on the interplay between these for effective results. Relating all three logics to a wide range of diverse contexts – from police services to healthcare, social services to educational providers – the text shows how managers can simultaneously perform to a high standard, act professionally through their work, and cope with internal and external politics. Incorporating the latest theories and practices, this comprehensive book will appeal to readers around the world wanting to understand, and contribute to, public management today.

The Life of Texts John Wiley & Sons

Stepping StonesSterling Publishers Pvt. LtdBoekbladThinking About HistoryUniversity of Chicago Press

Marketing Communications OUP Oxford

Paul De Grauwe examines why a healthy mix of market and state seems so difficult and analyses the internal and external limits of the market and the government, and the swing between these two points.

insight: Pre-Intermediate: Workbook with Online Practice Amsterdam University Press

Pioneers of Psychology tells the stories of the men and women who have shaped our understanding of what it means to be human over the past 400 years. Written by professional historians of psychology and drawing on the most up-to-date historical scholarship, *Pioneers of Psychology* illuminates the major themes and controversies in psychology's history through carefully crafted stories of real people, their personal journeys, and their intellectual insights. The Fifth edition includes three new chapters covering how history is studied and why history matters, pre-1600 psychological ideas, and clinical psychology. -- Provided by publisher.

Financial Accounting Theory John Wiley & Sons

The Rise and Fall of Human Rights provides a groundbreaking ethnographic investigation of the Palestinian human rights world—its NGOs, activists, and "victims," as well as their politics, training, and discourse—since 1979. Though human rights activity began as a means of struggle against the Israeli occupation, in failing to end the Israeli occupation, protect basic human rights, or establish an accountable Palestinian government, the human rights industry has become the object of cynicism for many Palestinians. But far from indicating apathy, such cynicism generates a productive critique of domestic politics and Western interventionism. This book illuminates the successes and failures of Palestinians' varied engagements with human rights in their quest for independence.

The Limits of the Market John Wiley & Sons

Closely matches the Student's Book layout Listening tracks available to download from the Student's site Literature insight offers ready-made extra lessons which introduce students to classic pieces of English literature Extra support and practice of the grammar from the Student's Book in the Grammar reference section A unit-by-unit wordlist with dictionary style definitions which gives students more information about core vocabulary Allows you to assign extra homework to be done online, and track your students' progress Over 200 activities for students to practise vocabulary,

grammar and skills, with new audio for the Listening tasks Speak and record practice and writing tasks that students submit to teacher give more opportunities to practise these important skills away from the classroom Video, audio, wordlists, language bank and grammar references are all integrated with the activities so everything is easily accessible and in one place Instant feedback on answers and unlimited attempts on activities inspires autonomous learning The access code for Online Practice is on a card with the Workbook

Doing Business Research Routledge

This textbook will familiarize readers with some of the most pressing solidarity and social justice issues in contemporary societies. Ongoing and emerging inequalities along the lines of gender, age, socio-economic status, ethnic background, and sexual orientation challenge the solidarity underlying societies, resulting in complex questions of social justice. Moreover, several global challenges, such as digitalization, climate change, and the COVID-19 pandemic challenge solidarity and social justice in new ways. How do societies respond to these enduring, growing or changing inequalities? Do these challenges lead to an expansion or an erosion of solidarity, in an 'us versus them' rhetoric? And to what extent do societies differ in their social justice values and hence the acceptance of social inequality? Taking a sociological, psychological, and political philosophical approach to these topics, this book offers state-of-the-art theoretical and empirical contributions from globally-recognized scholars in sociology, psychology, and political philosophy, providing a unique interdisciplinary approach to understanding solidarity and social justice in response to social inequalities in contemporary European societies.

Psychometrics Stanford University Press

Project Management introduces students in a unique and accessible way to projectbased working as a means to tackle projects successfully. Not only in business circles, but also in the field of education, increasingly more activities are performed using a projectbased approach. Consider for example comprehensive study assignments, internal projects and projects during work placement and the final stages of a degree. The line of approach of this book is practiceoriented. Based on assignments, groups of two to three students work on a project plan and an executive summary. Students can also opt for a 'real' assignment for a company or for one of the cases of the accompanying website. Added to this fifth edition are examples and illustrations, new sections about various subjects and a chapter about the flexible project approach Scrum.

The Rise and Fall of Human Rights Routledge

"Our cities drive innovation and growth, but they also propel us into housing crises and give rise to ever-greater inequality, as the super-rich displace the well-off and the workers who run our essential services are ghettoised and pushed out to the suburbs. There is a new urban crisis, and it is undermining the foundations of our society. In this bracingly original work of research and analysis, leading urbanist Richard Florida demonstrates how our cities are evolving in the twenty-first century, for good and for ill. From the world's superstar metropolises to the urban slums of the developing world, he shows how the crisis touches all of us, and sets out how we can make our cities more inclusive, ensuring prosperity for all"--Provided by publisher.

Public Management Oxford University Press

Focusing on the conceptual understanding of psychometric issues such as validity and reliability this textbook introduces psychometric principles at a level that goes into more detail than introductory undergraduate texts, yet also more intuitive than more technical publications intended for postgraduate level. By emphasizing conceptual development and practical significance over mathematical proofs, this book assists students in appreciating how measurement problems can be addressed and why it is important to address them.

Solidarity and Social Justice in Contemporary Societies Oxford University Press, USA

This book explores the implications for the curriculum, for teaching and for the authority structure of schools and colleges of an analysis of 'education' in which the development of knowledge and understanding is accorded a central position. The book explains what philosophy of education is, and by concentrating on its central concepts, initiates readers into exploring it for themselves. It also serves as a succinct introduction to the growing literature on philosophy of education in the UK.

Stepping Stones OUP Oxford

Enhance your knowledge of AIS with the latest information Accounting Information Systems, 15th edition by Marshall B. Romney and Paul J. Steinbart provides a comprehensive guide to AIS, with unprecedented coverage of the major approaches to the subject. This new edition incorporates all the most recent updates in the field, covering recent regulatory developments in the design and operation of accounting systems, how developments in IT affect business processes, and how accountants can use AIS to add value to an organisation. This book will not only show you how AIS has changed the role of the accountant, but also prepare you for a successful accounting career. With chapters and material to suit your course needs, this text is an excellent course companion for undergraduates and postgraduates alike. Organise your learning and improve results with the Revel® Edition for this text. The interactive, digital, and mobile learning environment that replaces the traditional printed text and empowers students to actively participate in learning. More than a digital textbook, Revel delivers an engaging blend of author content, media, and assessment. With Revel, students read and practice in one continuous experience — anytime, anywhere, on any device. If you would like to purchase the Revel® version of this text, search for: 9781292353319 Revel for Accounting Information Systems, Global Edition, Instant Access

Essential Surgery Springer Nature

`It's not often that you'll find an article or book that explains what you need to know in such plain,

simple terms. Treasure it' - Andrew Farrell, Doctoral Researcher, Loughborough University

`Entertaining and authoritative without being patronising' - Professor Chris Hackley, Royal Holloway, University of London `This is a gem of a book from two of the outstanding management researchers of their generation. Easy to read and entertaining, yet rigorous and comprehensive in its approach, this book will be adopted as an essential aid for students undertaking final year projects, masters dissertations, and as a primer for doctoral researchers' - Professor Graham Hooley, Aston University `This book will fill a vital gap for post graduate research' - Professor Rod Brodie, University of Auckland Business School For anyone involved in developing a research project, this textbook provides an integrated, accessible and humorous account that explains why research methods are the way they are and how they do what they do. Unrivalled in its nature Doing Business Research addresses the research project as a whole and provides: - essential detail of philosophical and theoretical matters that are crucial to conceptualising the nature of methodology - a pragmatic guide to why things are important and how they are important - a huge range of things to consider that the reader can use to develop their research project further - a resource book, providing extensive suggested reading to help the researcher do their research.

Psychometrics Oxford University Press

This third volume in the Cosmetic Procedures series details a broad array of minimally invasive cosmetic skin procedures. Regardless of your experience level with aesthetic medicine, this reference delivers useful facts and procedural guidance readers can apply directly to daily practice. Content features step-by-step instructions for chemical peels and other in-office exfoliation treatments and daily home skin care regimens to treat sun-damaged and prematurely aged skin, acne, rosacea, and hyperpigmentation. Detailed coverage encompasses the basics of aesthetic medicine, including relevant anatomy, target regions, and areas to be avoided to help improve outcomes and minimize complication risks. Each chapter focuses on a skin care procedure or topical product regimen. Full-color design and illustrations boost understanding of each procedure and aid in retention of essential information. Step-by-step instructions guide readers through each procedure to rapidly acquire procedural skill. Convenient companion website includes videos that provide a surgeon's-eye-view of the procedures.

Econometric Methods with Applications in Business and Economics SAGE Publications

Nowadays applied work in business and economics requires a solid understanding of econometric methods to support decision-making. Combining a solid exposition of econometric methods with an application-oriented approach, this rigorous textbook provides students with a working understanding and hands-on experience of current econometrics. Taking a 'learning by doing' approach, it covers basic econometric methods (statistics, simple and multiple regression, nonlinear regression, maximum likelihood, and generalized method of moments), and addresses the creative process of model building with due attention to diagnostic testing and model improvement. Its last part is devoted to two major application areas: the econometrics of choice data (logit and probit, multinomial and ordered choice, truncated and censored data, and duration data) and the econometrics of time series data (univariate time series, trends, volatility, vector autoregressions, and a brief discussion of SUR models, panel data, and simultaneous equations). · Real-world text examples and practical exercise questions stimulate active learning and show how econometrics can solve practical questions in modern business and economic management. · Focuses on the core of econometrics, regression, and covers two major advanced topics, choice data with applications in marketing and micro-economics, and time series data with applications in finance and macro-economics. · Learning-support features include concise, manageable sections of text, frequent cross-references to related and background material, summaries, computational schemes, keyword lists, suggested further reading, exercise sets, and online data sets and solutions. · Derivations and theory exercises are clearly marked for students in advanced courses. This textbook is perfect for advanced undergraduate students, new graduate students, and applied researchers in econometrics, business, and economics, and for researchers in other fields that draw on modern applied econometrics.

Thinking About History Cambridge University Press

Operations management is important, exciting, challenging ... and everywhere you look! Important, because it enables organisations to provide services and products that we all need Exciting, because it is central to constant changes in customer preference, networks of supply and demand, and developments in technology Challenging, because solutions must be must be financially sound, resource-efficient, as well as environmentally and socially responsible And everywhere, because in our daily lives, whether at work or at home, we all experience and manage processes and operations. The full text downloaded to your computer With eBooks you can: search for key concepts, words and phrases make highlights and notes as you study share your notes with friends eBooks are downloaded to your computer and accessible either offline through the Bookshelf (available as a free download), available online and also via the iPad and Android apps. Upon purchase, you'll gain instant access to this eBook. Time limit The eBooks products do not have an expiry date. You will continue to access your digital ebook products whilst you have your Bookshelf installed.

Accounting Information Systems, Global Edition Routledge

Strategic HRM can be regarded as a general approach to the strategic management of human resources in accordance with the intentions of the organization on the future direction it wants to take.

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